

Pre-Rating Session – Player Checklist

Hi there!

Thank you for signing up to attend a DUPR Rating Session with a DUPR Coach. We're excited to welcome you to our community! Within this document, you'll find a checklist of tasks to complete before attending your session. If you have any questions, don't hesitate to reach out to your coach directly.

Please note: The Coach-Assigned Rating is exclusively for non-rated players who haven't logged any matches in DUPR. If you already have an established DUPR from previous matches, a DUPR Coach's assessment will not impact your rating. In this case, please contact your DUPR Coach to discuss other options or a potential refund.



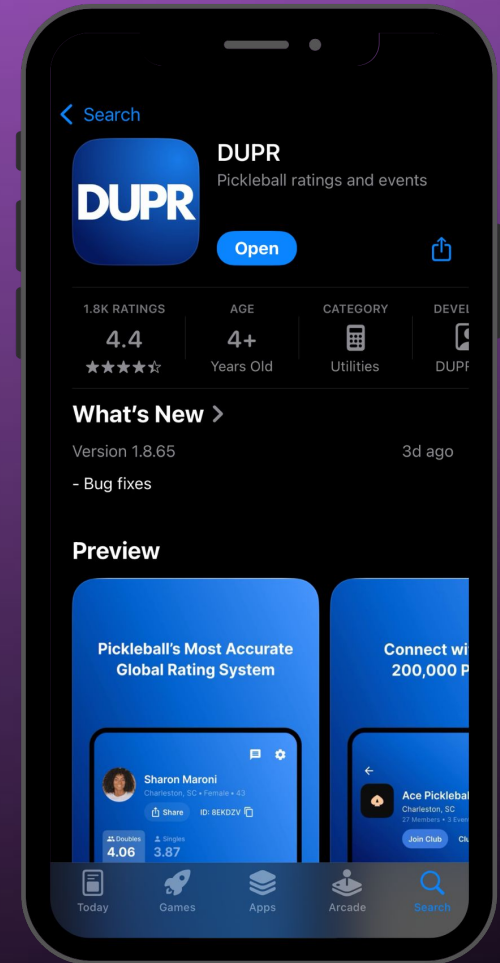
Step 1: Download the DUPR app and create your DUPR account.

Before your DUPR Rating Session, be sure to download the DUPR app from the App Store and create an account if you don't already have one. You can also complete this step in the My DUPR Coach app.

If you already have a DUPR account, make sure you're able to log in on your phone and that your Doubles Rating shows as NR (Not Rated). An NR rating means you haven't logged any matches and are eligible to receive a Coach-Assigned Rating from a DUPR Coach.

Please note: The Coach-Assigned Rating applies only to your Doubles DUPR Rating and does not affect your Singles Rating.

Additionally, if you already have an established Doubles DUPR Rating (meaning you've logged matches), you must not create a new account to receive a Coach-Assigned Rating. Doing so may result in the suspension of both your account and your coach's credentials.



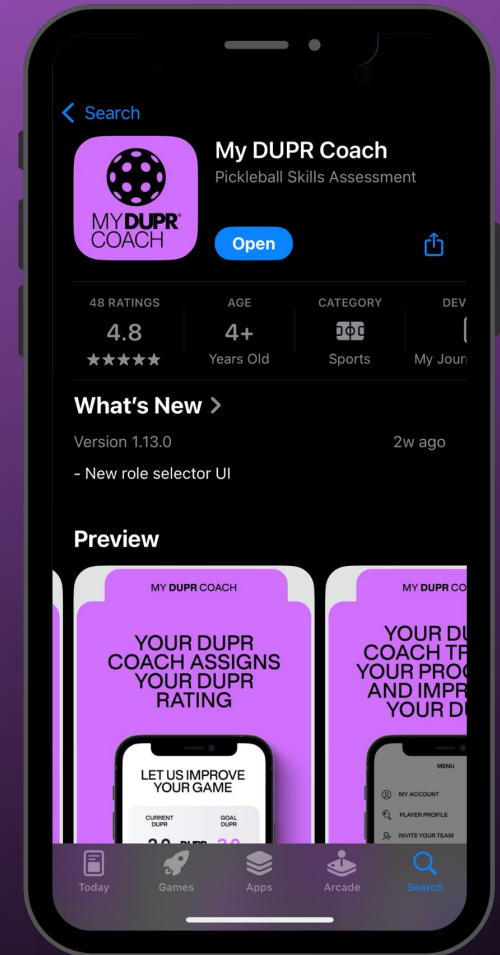
Step 2: Download the My DUPR Coach app and create your My DUPR Coach account.

Download the My DUPR Coach app using the unique link or QR code provided by your DUPR Coach.

After downloading, select 'I am a Player' when prompted to choose between 'I am a Player' and 'I am a Coach.'

Complete your account setup by answering all registration questions, including the 'My DUPR Goals' section.

Once you've fully completed both, you'll be taken to the app's dashboard home screen where you will be guided through a brief navigation walkthrough.



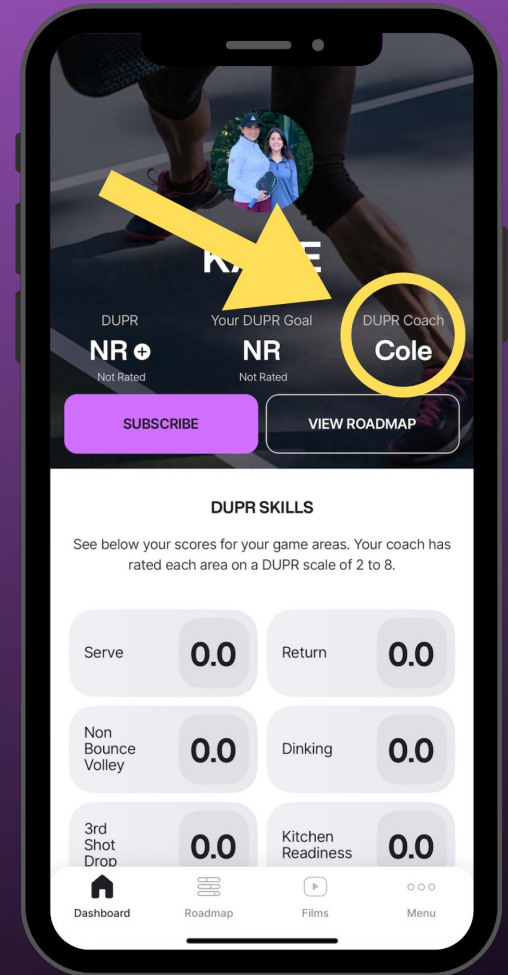
Step 3: Ensure that you are connected to your DUPR Coach's team.

Verify that your account is connected to your DUPR Coach.

To check, open your My DUPR Coach app Dashboard and look at the right side under 'DUPR Coach' to confirm your coach's first name.

If you're assigned to the wrong coach, you can switch teams by opening the My DUPR Coach app menu and selecting 'Find a Coach.' This will bring up the DUPR Coach Map, where you can search for and select the correct coach. Click 'Get Your DUPR' to update your team assignment.

To ensure the update appears, restart the app by closing and reopening it. Your DUPR Coach's first name should now be correctly displayed.



Step 4: Link your My DUPR Coach account to your DUPR account.

Link your My DUPR Coach app account to your DUPR account using one of these two methods:

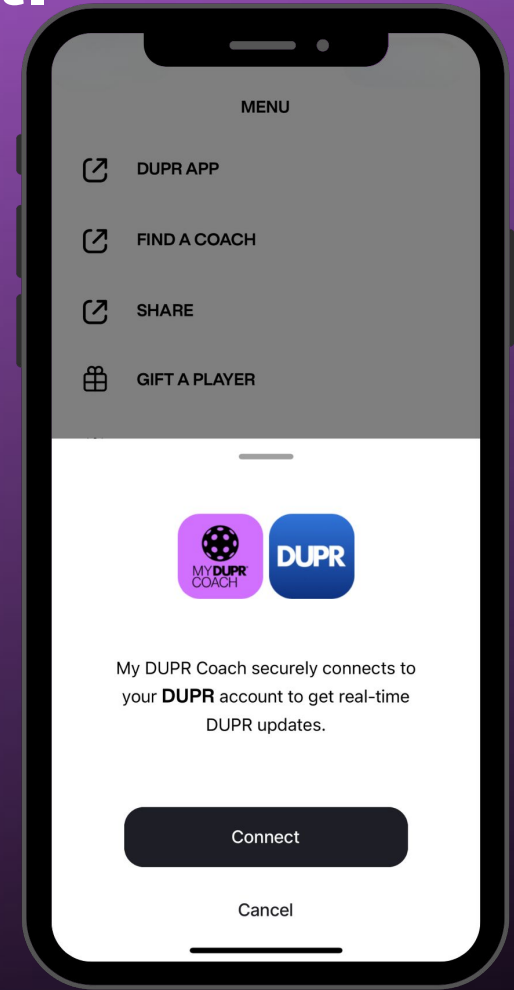
Option 1: On the app Dashboard, tap the '+' sign next to 'DUPR' on the left side, then select 'Connect.'

Option 2: Open the menu, scroll down to 'DUPR,' and tap 'Connect' and then 'Connect' again.

Next, either sign in with your existing DUPR credentials or sign up if you don't have an account yet.

After logging in or creating your account, grant DUPR access to complete the connection. You'll see a confirmation message once it's successful.

Once connected, the '+' sign will disappear from your dashboard, and the menu next to 'DUPR' will show 'Connected.'



You're All Set! Time to Attend Your DUPR Rating Session!

Attend your scheduled DUPR Rating Session with your DUPR Coach!

The signup process and fees are determined solely by your DUPR Coach.

During the session, your DUPR Coach will assess your pickleball skills and assign you a Coach-Assigned Rating. Your coach will also communicate the expected turnaround time for receiving your rating.

Once your Coach-Assigned Rating is submitted, you'll receive an email with your rating, potential coaching insights, and possibly video footage of your gameplay if recorded.

Your My DUPR Coach app will display your Coach-Assigned Rating, generate your DUPR Goal, and showcase your scores across eight key game areas. If your accounts are linked, your Coach-Assigned Rating will also appear in the DUPR app, making it available for open play, leagues, and tournaments.



What's Next After Receiving Your Coach-Assigned Rating?

Once you have your Coach-Assigned Rating, you can choose the best path forward based on your pickleball goals.

Pathway 1: Start Competing & Log Matches

- Use your Coach-Assigned Rating as your starting point and begin playing in DUPR leagues, open play, tournaments, and other competitive events.
- As soon as you log your first match, the DUPR algorithm takes over, adjusting your rating based on results.
- Your DUPR Coach can continue to help refine your skills, but their assessment will no longer impact your rating—only match results will.

Pathway 2: Maintain & Update Your Coach-Assigned Rating

- If you prefer to keep a Coach-Assigned Rating instead of transitioning to a match-based DUPR, you can attend additional DUPR Rating Sessions with your DUPR Coach.
- Your Coach-Assigned Rating can be updated through reassessments, ensuring it remains accurate as your skills evolve.
- You are not required to log official matches to maintain this rating, but attending multiple sessions is recommended for accuracy.
- Can't make it to another in-person session? Subscribe to the My DUPR Coach app (\$49.99 annually) to receive ongoing remote assessments from your DUPR Coach, keeping your rating up to date from anywhere.

Whichever path you choose, your DUPR Coach is here to support your development and help you reach your pickleball goals!



Thank you for being part of the My DUPR Coach app community and for working with your DUPR Coach! We appreciate your commitment to improving your game and achieving your pickleball goals.

